

Heritage Day 2019



Our annual Heritage Day was celebrated this year on 12th July at Lisieux Hall in Chorley, with the theme of the day being Advocacy. With so much going on throughout the day, there was something for everyone to enjoy.

The day started off with Welcome and Opening Speeches from Brother Alfred Hassett, Chair of the Trustees of the Brothers of Charity Services and also from Darron Grundy, CEO. The Sing and Sign Choir followed with a fantastic performance of 'This is Me' which



was led by Daniel Hall. The choir enjoyed being part of the day and received a huge applause from everyone.



Our Heritage Day stalls were running all day and extremely popular with visitors. Our social enterprises had a variety of activities and Roccoco provided a range of delicious food for everyone! We were also joined by Lancashire Police and Clare from our Lancashire Services who was raising awareness of the Guide Dogs charity.



The annual HealthBOCS Football Tournament final between Thingwall Warriors and Gardening FC gave everyone an exciting match to watch, but after a tense 15 minutes, The Thingwall Warriors were crowned the winners with a final score of 4-3! (Article carries on to page 2).



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Heritage Day 2019 continued...

After our footballers were presented with their medals, everybody headed over to the Chapel where the people we support and staff performed a fantastic rendition of Joseph and the Amazing Technicolour Dreamcoat. The cast were outstanding; they really got the crowd going! Well done to everyone involved in the production, you really put a smile on everyone's faces.



TABU carried on the celebration in the courtyard and performed a selection of old and new hits; their music got everybody up dancing and singing along. To end a wonderful day, many people won lots of prizes in the raffle.

What an amazing day we all had in the glorious weather. All money raised on the day will go towards future events for the Brothers of Charity Services.



Photographs from our Heritage Day



Lancashire's Health and Wellbeing Day

Our Lancashire Services held yet another successful Health and Wellbeing Day on Friday 27th September 2019 at Lisieux Hall. Our staff and the people we support were invited to find out about how important Health and Wellbeing is from a variety of organisations that joined us on the day.



On the day, we were joined by Lancashire Teaching Hospital, Medicash and Liz Keeble from Be Holistic. Preston College also came along with a selection of activities to celebrate

National Fitness week. Our staff and clients really enjoyed the ten pin bowling and we even had a few strikes on the day.

Clare from our Lancashire Services also had a stall to raise awareness and money for Guide Dogs for the Blind Association. She brought along with her a fantastic range of information as well as her friendly guide dog, Rascal. Overall, Clare raised an amazing £29.47 for the charity, well done!



During the event, we also had a prize draw for our Health and Wellbeing Survey. The winners were picked and they were presented with their £50 shopping vouchers! A big thank you to everyone who took part in the survey as it helps the Brothers of Charity Services can help

support your Health and Wellbeing. As well as the Health and Wellbeing Day, throughout the event we were also raising money for Macmillan Cancer Support with a Coffee Morning. We would like to say a huge thank you to everyone who donated cakes and took part as we managed to raise a fantastic £124.05!

Thank you to all of the other amazing organisations that joined us on the day and had stalls at our event; we greatly appreciate your time and the fantastic resources you brought along for our staff and clients.

We would also like to thank the following companies that kindly donated a range of items and food for our event:

- Dobbies - Southport
- Asda- Bolton Street
- Allied Bakeries
- B & M - Southport
- Asda- Clayton Green Centre
- Tetley - Tea bags
- Lancashire Libraries
- Macmillan Cancer Support.





Our Lancashire Services Celebrates Achieving Customer Service Excellence Full Compliance



In September 2019, The Brothers of Charity Services in Lancashire was assessed for the Customer Service Excellence Accreditation. The accreditation assesses the service quality and performance across the services for internal and external customers, colleagues and stakeholders.

The Customer Service Excellence assessor, Hugh Keachie carried out a Re-accreditation for our Lancashire Services.

During the annual visit, the Assessor met with groups of stakeholders to establish the level of care and support that is provided not only for people using the services but also their family, friends and the Brothers of Charity Services employees.

Our Services demonstrated excellent practice in providing relevant evidence and co-operation giving access to all areas of provision during its Customer Service Excellence assessment, achieving full compliance. In addition he is recommending the Brothers of Charity Services in Lancashire are compliant plus in six elements through demonstrating customer service that went above and beyond the expected level of compliance.

Darron Gundy, CEO of the Brothers of Charity Services in England, commented: "The re-accreditation of the Customer Service Excellence standard is very positive news and the addition of the six Compliance Plus Standards for the Brothers of Charity Services in Lancashire completes the very clear commitment and practice of the whole team to ensuring the highest standards of positive engagement with all our stakeholders. An excellent outcome for which we should all be very proud."

To read the full article, please visit - <https://brothersofcharity.org.uk/england/brothers-of-charity-services-in-lancashire-achieve-cse-re-accreditation/>

Canoeing Day Out on the Leeds-Liverpool Canal

A group from our Lancashire Services had a splash-tacular day out in September, canoeing down the Leeds-Liverpool canal! Fears of water were left at the shore and everyone had a great time taking part and working as a team. Thank you to Lou Brown and the Health Team for organising it!



Jenny's Fundraising for WWF

Congratulations to Jenny for raising money to send to The World Wildlife Fund.

Jenny has seen on TV and social media, the threats posed to our world by climate change and pollution. She noticed the way of life for many animals is being threatened with wildlife facing danger through the changing environment.

So Jenny decided to do something to help and set about raising money to contribute to the WWF's efforts. With the help of her local walking group and wider circle of family and friends Jenny has managed to collect £61.20 which she has donated to the WWF.

Congratulations to Jenny on this achievement and your contribution to helping the environment. We are all proud of your achievement and your good work raising money to help endangered species around the world.



Jon from JobSpec Team is Presented with New Cleaning Barrow



Clayton Brook is kept clean and tidy thanks to the work of the lengthsman who go out in all weathers to sweep the area around the shops and community centres. Jon, a person we support from the JobSpec team, has been working as a Lengthsman for the Clayton Brook Parish Council for over 10 years.

The Clayton-le-Woods Parish lengthsman use a cleaning barrow to transport the bins and brushes that they need, and over the years this barrow has worked hard! In the last few months it became clear that it was getting to the end of its useful life and the lengthsman desperately needed a replacement.

The Parish Council spoke to Places for People about the problem and, thanks to the generous donation from Places for People, the Clayton-le-Woods Parish lengthsman are now the proud possessors of a brand new barrow! Here is Alex from Places for People, Cllr Mark Clifford and Jon with the new barrow.

Brian's Volunteer Work for International Aid Trust

Brian, an individual we support within our Lancashire Services, kindly volunteers one day every week at the International Aid Trust Charity Shop, in Coppull. Brian has been volunteering at the shop for four years now and says he thoroughly enjoys helping out and putting a smile on customers' faces. He especially enjoys organising all the CDs and DVDs. The International Aid Trust Charity Shop often thank Brian for all his hard work, along with all their other hard working volunteers!

Here he is with his support worker, Marie. Keep up the fantastic work Brian!



Voice for All's AGM and Party 2019



On 30th July 2019, Voice for All held their AGM. The evening started with a fantastic presentation from VFA's Chairperson, Becky Gammon. She told everyone at the meeting about all of the amazing achievements VFA have had over the last year.

After Becky's presentation it was time for the voting for the new members of the committee! Our nominees this year were; Clare, Becky, Luke, Keith, Tony and Graeme. After introducing the nominees, Dan read out their election speeches and then it was time for everyone to vote for the people they want to

represent them on the committee. The results will be announced shortly.

We're excited to announce the results of the voting are in; congratulations to Becky, Clare and Luke who have been re-elected to serve another two terms on the committee. We've also had three new members elected to join us; Tony, Graeme and Keith, congratulations and welcome!

Once the voting was over, it was time to party! There was some amazing entertainment from Tabu, a delicious buffet and raffle. We had an amazing night and want to thank those who joined us to support their advocacy group. We're already looking forward to what fantastic things we can do over the next 12 months!



Dan and Becky's Interview with Radio Leyland

Dan Hall, our Regional Advocacy and Community Engagement Coordinator, and Becky from Voice for All, visited Radio Leyland on Wednesday 19th June to spread the word about the fantastic work our self-advocacy group do in Lancashire!

During their interview with presenter Andrea Andrews, Dan and Becky talked about the Brothers of Charity Services, Voice for All and how Becky became involved with the group, and the fantastic volunteering opportunities available at our Lancashire services.

Visit the link below to listen to Dan and Becky's interview, starting at 46 minutes. [https://m.mixcloud.com/Leyland_Festival_Radio/break-](https://m.mixcloud.com/Leyland_Festival_Radio/break-fast-with-andrea-andrews-19-june-2019-guest-daniel-hall-becky-gammon-brothers-of-charity/)

[fast-with-andrea-andrews-19-june-2019-guest-daniel-hall-becky-gammon-brothers-of-charity/](https://m.mixcloud.com/Leyland_Festival_Radio/break-fast-with-andrea-andrews-19-june-2019-guest-daniel-hall-becky-gammon-brothers-of-charity/)



Voice For All's Amazing Day at Lancaster Pride

On Saturday 22nd June our Lancashire Advocacy group, Voice for All, were very proud to attend Lancaster Pride for the first time! The group had a stall at the event which they shared with Meet 'N' Match, who support adults with learning disabilities and Autism across Lancashire and Merseyside and 2BU Wakefield, a LGBT+ support group for adults with learning disabilities and Autism in Wakefield.

On their stall, our Voice for All group spread the word about all of the great work themselves and the Brothers of Charity Services do, whilst offering face painting and glitter to anyone

attending the event. The group also gave out friendship bracelets in return of a small donation to Voice for All; they raised an amazing £70!

The atmosphere at Pride was absolutely fantastic and the weather was just as good! The parade throughout the day got everybody in high spirits, followed by some live singing which certainly got everybody up dancing and having a great time! The day was a great opportunity for everyone there to express themselves in any way they wanted, and Voice for All did just that! The group already can't wait to go back.



Pathway's Annual Gala Dinner



A group of people we support from our Lancashire and Merseyside services recently attended Pathways annual Gala dinner on Thursday 26th September at The Marriot Hotel in Liverpool. The theme of the night was a Masquerade Ball. Everyone looked amazing in their elegant outfits and masquerade masks. The Brothers of Charity Services definitely won best dressed!

The evening began with a delicious 3 course meal, which really went down a treat with

everyone! After the meal we all enjoyed a performance from a fantastic singer who got the crowd up singing and dancing. At around 10:30pm they drew a raffle and we were lucky enough to win 6 of the prizes on offer.

A huge congratulations to Bob our Voice for All volunteer who bought 5 tickets and won 4 times; it was definitely Bobs' lucky night! As he made his way up to the stage to collect his last prize of the night, the crowd laughed and cheered 'FIX, FIX'.



To top off such an amazing evening, Becky was awarded a prize for 'Best Mask of the Night'. It is safe to say it was a great night for the Brothers of Charity Services.



Voice for All Celebrate Love for All at Preston

Voice for all had a fantastic time at this year's Preston Pride.

This year the event was on Saturday 28th September at the Flag Market in Preston. Voice for All had teamed up with Meet 'N' Match, an organisation that helps adults with Learning Disabilities and/or Autism to find friends and relationships, and together they had their own stall.

The group were offering a range of goodies to passers-by including friendship bracelets, glitter face-painting and small 'stay safe' packs from the Lancashire Sexual Health Team. The day gave Voice for All a great chance to meet and talk to members of the public and tell them about the great work they do!

Preston Pride was packed with people of all ages having a great time; the atmosphere was electric! Voice for All received many kind donations from visitors to their stall which they are very grateful for and they already can't wait for next year's event.



Voice for All's Spook-tacular Halloween Party 2019



News from our Social Enterprises

Creative Arts Make their Mark at Astley Hall



On Friday 6th September the Creative Arts team held the opening of their 'Universal Art- Making our Mark' exhibition at Astley Hall.

The exhibition is a proud display of abstract expressionism which demonstrates all of our 58 artist's works and even shows some large scale group projects such as the Willow Weaved 7+ft Joseph and the Technicolour Dreamcoat.

Within the Creative Arts department at the Brothers of Charity Services we enable artists with learning disabilities the chance to thrive. We believe that everyone should have the opportunity to participate fully in arts and culture. We envisage a time when the arts sector will be inclusive and accessible to all. Creativity is innate in all of us and we strive to find the potential in everyone we work with.

Our artists are over the moon about the exhibition and our visitors have had nothing but kind things to say about the beautiful display of talent in the modern, yet rustic exhibition space. The exhibition is open every Saturday & Sunday 12.00 - 16.00 until the 22nd September, if you fancy a day out at Astley Hall, please drop by the exhibition space above the cafe to experience our artists' works.



Come and Join us at Roccoco's Monthly Syrian Bistro

The Brothers of Charity Services and South Ribble Borough Council have joined in partnership to develop a unique Syrian refugee resettlement programme, aiming to resettle Syrian families in South Ribble and Chorley. As part of this programme, the Syrian Bistro at Roccoco was launched for the local community to enjoy.

The Syrian Bistro brings resettled families together to share their rich culture through food while using the opportunity to experience working and socialising amongst the local communities.

The Syrian Bistro will take place once a month and tickets are £16 each with 30 places per

session. The cost will include a delicious three course meal with hot and cold beverages, all prepared and provided by our Syrian families.

Upcoming Dates

- 2019 - 23rd November
- 2020 - 25th January
- 22nd February
- 28th March

Please contact Annabelle from Roccoco between 10am and 4pm, Monday to Friday, to book your place on 07557 568 724 or email annabelle.draper@brothersofcharity.org.uk.



David and John Making Lemon Drizzle Sponge

David and John from our Roccoco team love working together to bake delicious treats for their customers to enjoy. Here they are having a great time making a lemon drizzle sponge cake!



Roccoco Achieve 5 Star Food Hygiene Rating

We are very proud to announce that Roccoco have once again achieved a five star food hygiene rating. Well done to all the team and keep up the great work!



Michael, Rebecca, Andrew and David from our team at Roccoco, worked together to create a delicious variety of cakes for our Heritage Day.

The Marina Cafe Update

Daniel a team member at The Marina Café, was really proud of the fish and chips he made last week for their customers after they requested Chippy Fridays. It's safe to say it went down a treat with everyone!



Keilan did a fantastic job making beef burgers as part of a special menu and inspired the rest of the team to have a go as well!

Crafty Uniforms Update

Crafty Uniforms' Help Hedgehog Rescue Centre



Crafty Uniforms have found an amazing organisation, The Chorley Hedgehog Rescue Centre who rescue and rehabilitate sick or injured hedgehogs and release them back into the wild when they are back to full health. Our team have worked hard turning damaged and unsalable uniforms into rags and soft bedding for the rescued hedgehogs. Here they are taking their donations to the rescue centre.



At Crafty Uniforms, our team of amazing crafters created a huge pumpkin shaped sign and themed bunting for the Voice for All Halloween party.

James, Lucy and Andrew from Crafty Uniforms have been preparing resources for a Remembrance Day themed craft session. They were busy painting cardboard wreaths green ready for poppies to be glued on.



The Walled Garden Update

National Apple Day at The Walled Garden

Our team at The Walled Garden were peelin' good celebrating Apple Day in October! They had lots of visitors having a go at pressing The Walled Garden's home-grown apples to make some apple juice. Thank you to everyone who came along and joined in on the day.



Outstanding Harvest of Black Hamburg Grapes



This year's harvest of our Black Hamburg grapes was one of the best we've had for a long time! Our team's hard work looking after the 100 year old vine has helped it to produce a fantastic yield. A big thank you to Chris, one of volunteers, who has spent a lot of time over the years caring and looking after it. Here is Allison, Andrew and Anthony who are very proud of what we've achieved!

With the help from the team at Heaton Street, The Walled Garden have been constructing a new raised bed, which they hope will give people with mobility problems more interaction throughout the activities in the garden!



One of our volunteers at The Walled Garden kindly donated a Saffie Rose, named after Saffie-Rose Roussos, the youngest victim of the 2017 Manchester Arena terror attack.

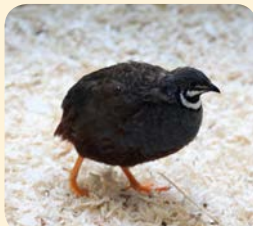
What a beautiful way to remember Saffie and the people who lost their lives in the attack.

Our team spent some time preparing the flower bed for the rose to be planted.

Pets' Corner Update

Pets' Corner had a refurbishment over the summer months but is now back open and looking forward to welcoming lots of customers through their doors over the winter. Pop in to our social

enterprise in Astley Park and say hello to our team, they're open Monday to Friday, 10:30am to 3:30pm, and weekends, 11am to 4pm.



Brothers of Charity Services in Lancashire

Christmas Carol Service



December

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You're invited to our Christmas Carol Service at St Joseph's Church, Harpers Lane, Chorley. The service will take place on Monday 2nd December.



6:30

The service will start at 6:30pm and will be free for everyone to attend!



The After Party will take place in St Joseph's Parish Centre from 7:30pm to 10pm.



Tickets for the After Party are £7, this includes hot turkey and stuffing barm and live entertainment from Tabu!

For more information please contact:
Daniel Hall - ☎ 07436 790 069
Thusira Kenyon - ☎ 07786 315 491

All money raised will go towards future events for the Brothers of Charity Services in Lancashire



Brothers of Charity Services in Lancashire

CHRISTMAS PARTY

December

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Thursday 12th December
12pm to 4pm
at Park Hall Hotel



There will be entertainment provided by a DJ and the Art Department will be providing face painting!



The party will include a two course traditional Christmas dinner!



You have a choice between two mains and two desserts.

Please fill in your menu choices and any special dietary requirements when booking your place with the Care Admin team.



Tickets are £12.00 each.



Please purchase your tickets before Thursday 5th December. For more information please contact your Team Leader.

To buy tickets please contact the Care Admin Team:

☎ 01257 266 311. ✉ bocslcareadmin@brothersofcharity.org.uk



Please pay in the correct change. Spaces are limited so please purchase your tickets as soon as possible to avoid disappointment.



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Closing Date for the Next Edition of VoiceBOCS

The closing date for submission of articles for the next edition of VoiceBOCS is 3rd February 2020. Are you going holiday, having a day out, celebrating a birthday or would like to tell us about a hobby? Let us know about it!

Please email your articles and photographs to marketing@brothersofcharity.org.uk.

VoiceBOCS Information

VoiceBOCS is available to download on our website: www.brothersofcharity.org.uk. You can have your own personal copy emailed to you by supplying your e-mail address to info@brothersofcharity.org.uk. If you would like to arrange a copy to be sent out by post contact Lisieux Hall Reception on 01257 266 311.

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